



Information Technology Project Request (ITPR) Form

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Agency: Department of Health and Mental Hygiene

Project Title: Provider Licensing and Complaint Investigation System (PLACIS)
(Title from agency Master Plan)

Major Project (Y/N): No

Budget Program Appropriation Code: MA0103

Sub-Program (4 Character Code): S104

Maryland IT Initiative Supports: 50/65/80 Web Enabled Public Services

Business Plan Title: Provider Licensing and Complaint Investigation System (PLACIS)

Business Plan Number: 6b

Plan Level: System Enhancements

Above CSB: Yes

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Project Description/Status: The project is in early development phase. Design work is complete.
(Describe the project and it's current status. Limited to 1000 characters that can be understood by someone other than IT personnel.)

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Project Phase Cost(Scroll right to view all columns):

	Actual FY01	Approp FY02	Budget Req FY03	Gov Allow FY03	Projected FY04	Projected FY05	Projected FY06	Projected FY07
Development	169579	170458	149988	0	0	0	0	0
Operations & Maintenance	0	0	72697	0	703200	703200	388800	388800
Enhancements	0	0	0	0	0	0	0	0
Totals	169579	170458	222685	0	703200	703200	388800	388800

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Project Expenditures (Scroll right to view all columns):

	Actual FY01	Approp FY02	Budget Req FY03	Gov Allow FY03	Projected FY04	Projected FY05	Projected FY06	Projected FY07
Salaries, Wages	0	0	0	0	0	0	0	0

Technical & Special Fees	0	0	0	0	0	0	0	0
Communications	0	0	0	0	43200	43200	28800	28800
Travel	0	0	0	0	0	0	0	0
Fuel & Utilities	0	0	0	0	0	0	0	0
Motor Vehicle Op. & Mainten.	0	0	0	0	0	0	0	0
Contractual Services	169579	170458	222685	0	590000	590000	360000	360000
Supplies & Materials	0	0	0	0	0	0	0	0
Equipment Replacement	0	0	0	0	0	0	0	0
Equipment Additional	0	0	0	0	70000	70000	0	0
Grants, Subsid. & Contrib.	0	0	0	0	0	0	0	0
Fixed Charges	0	0	0	0	0	0	0	0
Land & Structures	0	0	0	0	0	0	0	0
Totals	169579	170458	222685	0	703200	703200	388800	388800

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Fund Type (Scroll right to view all columns):

	Actual FY01	Approp FY02	Budget Req FY03	Gov Allow FY03	Projected FY04	Projected FY05	Projected FY06	Projected FY07
General	169579	170458	222685	0	703200	703200	388800	388800
Special	0	0	0	0	0	0	0	0
Federal	0	0	0	0	0	0	0	0
Reimbursable	0	0	0	0	0	0	0	0
Totals	169579	170458	222685	0	703200	703200	388800	388800

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Goals/Objectives & Performance Measures/ Performance Indicators:

(State the goals and objectives, contained in the MFRs, to be accomplished and Performance Measures/Performance Indicators to be accomplished or already accomplished)


To provide timely and comprehensive DD Complaint Unit investigations for the continuing protection of individuals receiving services from licensed providers to the DDA. By June 30, 2004, the number of cases not investigated (FY2001 - 566; 15% of the total number complaints received) will be reduced to 5%. This will be a 66% reduction in the number of cases that were not investigated in FY2001. To provide timely and comprehensive DD Licensure Annual Surveys for the continuing protection of individuals receiving services from licensed providers to the

DDA. By June 30, 2004, the number of licensees not receiving an annual survey (FY2001 - 87; 48% of the total number of providers requiring an annual survey) will decrease to 24%. This is a reduction of 50% in the number of licensees not receiving annual survey in FY2001.

Comments:
(510 Character Maximum)

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